Controlling officer: the Director of Legal Aid will account for expenditure under this Head. Estimate 2020–21 \$1,721.2m Establishment ceiling 2020-21 (notional annual mid-point salary value) representing an estimated

543 non-directorate posts as at 31 March 2020 rising by five posts to 548 posts as at 31 March 2021.....

\$282.8m

In addition, there will be an estimated 15 directorate posts as at 31 March 2020 and as at 31 March 2021.

Controlling Officer's Report

Programmes

Programme (1) Processing of Legal Aid These programmes contribute to Policy Area 20: Legal Aid Applications
Programme (2) Litigation Services (Director of Administration).

Programme (3) Support Services

Programme (4) Official Solicitor's Office

Programme (1): Processing of Legal Aid Applications

	2018–19	2019–20	2019–20	2020–21
	(Actual)	(Original)	(Revised)	(Estimate)
Financial provision (\$m)	113.5	122.7	121.7 (-0.8%)	129.8 (+6.7%)

(or +5.8% on2019–20 Original)

Aim

The aim is to ensure that legal aid service is provided only to eligible applicants.

Brief Description

- The Application and Processing Division and the Crime Section and Insolvency Unit of the Litigation Division of the Department assess applicants' eligibility for legal aid and the financial contributions required of them towards the relevant legal costs.
 - To qualify for legal aid, an applicant has to pass both the means test and the merits test. 4
- Although an applicant's financial resources may exceed the prescribed financial eligibility limit, the Director of Legal Aid (the Director) may grant legal aid if a breach of the Hong Kong Bill of Rights Ordinance (Cap. 383) or an inconsistency with the International Covenant on Civil and Political Rights as applied to Hong Kong is an issue, or, in a criminal case, if the Director is satisfied that it is desirable in the interests of justice to do so.
- For civil cases, unsuccessful applicants may appeal against the Director's refusal to grant legal aid on grounds of means or merits. For criminal cases, unsuccessful applicants may appeal against the Director's refusal to grant legal aid where appeals to the Court of Final Appeal are involved. Legal aid may also be granted to an accused or appellant by a Judge in certain circumstances even though such has been refused by the Director.
 - The Department generally met the aim of the programme in 2019.
 - 8 The key performance measures in respect of processing legal aid applications are:

Targets

	Target	2018 (Actual)	2019 (Actual)	2020 (Plan)
Civil legal aid applications processed within				
three months from the date of application (%)	85	90	91	85

T	4	2018	2019	2020
	rget	(Actual)	(Actual)	(Plan)
Criminal legal aid				
Appeals against sentence				
applications processed within				
two months from the date of	90	92	90	90
application (%)	90	92	90	90
applications processed within				
three months from the date of				
application (%)	90	91	94	90
Court of First Instance of the High			, ,	
Court/District Court				
applications processed within				
ten working days from the date				
of application (%)	90	90	89	90
Committal proceedings				
applications processed within				
eight working days from the date of application (%)	90	92	91	90
or application (%)	90	92	91	90
Indicators				
Thuicutors				
		2018	2019	2020
		(Actual)	(Actual)	(Estimate)
Civil				
Civil enquiries received				
		(Actual)	(Actual)	(Estimate)
enquiries received		(Actual) 36 375	(Actual) 33 679	(Estimate) 35 050 13 420 13 420
enquiries received		(Actual) 36 375 15 091 15 359 2 162	(Actual) 33 679 12 922 13 145 1 939	35 050 13 420 13 420 1 940
enquiries received		(Actual) 36 375 15 091 15 359	(Actual) 33 679 12 922 13 145	(Estimate) 35 050 13 420 13 420
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888	(Actual) 33 679 12 922 13 145 1 939 5 406	(Estimate) 35 050 13 420 13 420 1 940 5 630
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888	(Actual) 33 679 12 922 13 145 1 939 5 406	35 050 13 420 13 420 1 940 5 630
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888	(Actual) 33 679 12 922 13 145 1 939 5 406	(Estimate) 35 050 13 420 13 420 1 940 5 630
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813	(Actual) 33 679 12 922 13 145 1 939 5 406	35 050 13 420 13 420 1 940 5 630 915 5 210
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632	(Actual) 33 679 12 922 13 145 1 939 5 406 915 5 211 1 193	(Estimate) 35 050 13 420 13 420 1 940 5 630 915 5 210 1 190
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813	(Actual) 33 679 12 922 13 145 1 939 5 406	35 050 13 420 13 420 1 940 5 630 915 5 210
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632	(Actual) 33 679 12 922 13 145 1 939 5 406 915 5 211 1 193	(Estimate) 35 050 13 420 13 420 1 940 5 630 915 5 210 1 190
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632	(Actual) 33 679 12 922 13 145 1 939 5 406 915 5 211 1 193	(Estimate) 35 050 13 420 13 420 1 940 5 630 915 5 210 1 190
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61	(Actual) 33 679 12 922 13 145 1 939 5 406 915 5 211 1 193 45	(Estimate) 35 050 13 420 13 420 1 940 5 630 915 5 210 1 190 45
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61	(Actual) 33 679 12 922 13 145 1 939 5 406 915 5 211 1 193 45	(Estimate) 35 050 13 420 13 420 1 940 5 630 915 5 210 1 190 45
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61 3 314 3 249	(Actual) 33 679 12 922 13 145 1 939 5 406 915 5 211 1 193 45 3 152 3 207	(Estimate) 35 050 13 420 13 420 1 940 5 630 915 5 210 1 190 45
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61 3 314 3 249 241 2 364	(Actual) 33 679 12 922 13 145 1 939 5 406 915 5 211 1 193 45 3 152 3 207 186 2 328	35 050 13 420 13 420 1 940 5 630 915 5 210 1 190 45 3 500 3 495 190 2 515
enquiries received		(Actual) 36 375 15 091 15 359 2 162 5 888 920 6 813 1 632 61 3 314 3 249 241	(Actual) 33 679 12 922 13 145 1 939 5 406 915 5 211 1 193 45 3 152 3 207 186	(Estimate) 35 050 13 420 13 420 1 940 5 630 915 5 210 1 190 45 3 500 3 495 190

The number of applications received in 2018 and 2019 included 40 and 23 applications respectively from applicants who were subject to an Order made pursuant to Regulation 11 of the Legal Aid Regulations (Cap. 91A).

Matters Requiring Special Attention in 2020–21

- 9 During 2020–21, the Department will continue to monitor:
- the number of legal aid applications and the processing time;
- the effectiveness of the means-testing processes; and
- the use of mediation in legally-aided cases.

Programme (2): Litigation Services

	2018–19	2019–20	2019–20	2020–21
	(Actual)	(Original)	(Revised)	(Estimate)
Financial provision (\$m)	958.1	1,403.3	1,402.9 (—)	1,521.1 (+8.4%)

(or +8.4% on 2019–20 Original)

Aim

10 The aim is to discharge the Department's statutory duties relating to assignment and conduct of legal aid cases.

Brief Description

Assigning out and monitoring of cases

11 The Application and Processing Division and the Crime Section of the Litigation Division of the Department systematically monitor cases assigned to private practitioners.

In-house litigation

- 12 The Litigation Division conducts litigation on behalf of legally-aided persons. The work involves:
 - Civil litigation
- Personal injury and miscellaneous taking proceedings for legally-aided persons in respect of claims for common law damages for personal injuries and death and compensation under the Employees' Compensation Ordinance (Cap. 282), claims for seamen's wages, and claims for damages due to professional negligence;
- Matrimonial taking or defending proceedings for legally-aided persons in respect of separation, dissolution or annulment of marriage or ancillary and other relief and wardship; and
- Insolvency taking winding-up and bankruptcy proceedings for legally-aided persons to recover employment entitlements and judgment debts.
 - Criminal litigation
- representing legally-aided persons in committal proceedings in the Magistrates' Court, plea day proceedings in the District Court, and bail applications in the Court of First Instance; and
- acting as instructing solicitors for legally-aided persons in Court of First Instance cases, as well as in appeals before the Court of First Instance, the Court of Appeal and the Court of Final Appeal.
- 13 The Department generally met the aim of the programme in 2019.
- 14 The key performance measures in respect of assignment and conduct of legal aid cases are:

Indicators

	2018 (Actual)	2019 (Actual)	2020 (Estimate)
Assigning out and monitoring of cases Civil			
new cases assigned cases concluded active cases as at end of year	4 692 4 907 16 730	4 359 4 841 16 248	4 500 4 500 16 250
Criminal			
new cases assignedcases concludedactive cases as at end of year	2 217 2 144 1 426	2 274 2 353 1 347	2 010 2 005 1 350
In-house litigation Civil			
Personal injury and miscellaneous	176	180	200
new cases assigned cases concluded active cases as at end of year	176 199 332	125 387	125 460
Matrimonial			
new cases assigned	837	733	900
cases concluded	976	936	940
active cases as at end of year	1 069	866	825

	2018 (Actual)	2019 (Actual)	2020 (Estimate)
Insolvency			
new cases assigned	15	19	30
cases concluded	65	42	40
active cases as at end of year			
pending issue of winding-up and bankruptcy			
order	5	2	5
pending realisation of assets	103	83	70
Criminal	100		. 0
new cases assigned	529	523	505
cases concluded	536	547	500
active cases as at end of year	111	87	90
Damages/costs recovered from all civil cases			
amount of damages recovered (\$'000)	1,370,686	1,351,712	N.A.
amount of costs recovered (\$'000)	377,589	401,683	N.A.

Matters Requiring Special Attention in 2020-21

- 15 During 2020–21, the Department will continue to monitor:
- the progress and expenditure of legal aid cases;
- the performance of assigned private practitioners and progress of assigned-out cases; and
- the cost effectiveness of litigation services.

Programme (3): Support Services

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	44.5	48.6	49.1 (+1.0%)	53.4 (+8.8%)
				(or +9.9% on 2019–20 Original)

Aim

16 The aims are to provide effective support services for processing applications and conducting legal aid cases and for increasing public understanding and awareness of legal aid services, and to review or make recommendations on legal aid policy to meet areas of perceived needs.

Brief Description

- 17 Support services include:
- Insolvency dealing with cases to be referred to the Protection of Wages on Insolvency Fund Board for ex-gratia payments without the need for bankruptcy and winding-up proceedings;
- Costing assessing costs, preparing bills of costs and attending taxation hearings;
- Enforcement taking action to enforce unsatisfied judgments and orders; and
- Public education organising or participating in activities to enhance the public's knowledge and awareness of legal aid services provided by the Department.
- 18 The Department assesses and makes payments to assigned solicitors and counsel, and effects payment of damages recovered to clients.
- 19 In the area of policy and legislation, constant effort is made to improve the practical working of the legal aid schemes; to increase the Department's efficiency and productivity; to make recommendations on any change in legal aid legislation; and to comment on other legislation which may have an impact on the provision of legal aid services.
- 20 It is not possible to specify quantitative measures and indicators for work on policy and legislation, as performance in such areas must be judged in qualitative terms.
 - 21 The Department generally met the aims of the programme in 2019.

22 The key performance measures in respect of support services are:

Targets

	Target	2018 (Actual)	2019 (Actual)	2020 (Plan)
Payment of damages or compensation to aided persons Interim payment				
payments processed within				
one month (%)	95	99	99	95
payments processed within				
six weeks (%)	95	99	99	95
Payment to lawyers/experts/other parties				
Advance payment				
payments processed within	0.5	00	0.0	0.5
six weeks (%) Balance payment	95	99	98	95
payments processed within				
six weeks (%)	95	98	97	95
Indicators				
		2018	2019	2020
		(Actual)	(Actual)	(Estimate)
Insolvency				
cases for ex-gratia payment from Protection of Wag				
Insolvency Fund		349	432	480
Costing				
taxation - court attendance		240	261	260
preparation of bills and objections		313	429	430
assessments made		10 826	9 906	9 910
Enforcement				
cases assigned		259	227	230
enforcement action taken		255	293	290
active cases as at end of year		333	267	205
amount of debts and costs recovered (\$'000)		7,312	10,625	N.A.

Matters Requiring Special Attention in 2020-21

- 23 During 2020–21, the Department will continue to:
- promote public awareness and understanding of legal aid services;
- provide support to the Legal Aid Services Council and implement recommendations of the Council to improve the quality and efficiency of legal aid services; and
- monitor the performance pledges on payments related to legal aid cases.

Programme (4): Official Solicitor's Office

	2018–19 (Actual)	2019–20 (Original)	2019–20 (Revised)	2020–21 (Estimate)
Financial provision (\$m)	16.5	15.6	15.9 (+1.9%)	16.9 (+6.3%)

(or +8.3% on 2019–20 Original)

Aim

24 The aim is to provide representation to persons under a legal disability and to discharge the Official Solicitor's duties as prescribed by the Official Solicitor Ordinance (Cap. 416) (OSO) and other enactments.

Brief Description

- 25 Under the OSO, the Director is appointed the Official Solicitor.
- 26 The Official Solicitor plays an important role in safeguarding the rights of those under a legal disability (i.e. mentally incapacitated persons and minors). He is also the Official Trustee pursuant to the Trustee Ordinance (Cap. 29) and may also act as the Judicial Trustee if appointed by the Court.
- 27 Cases falling within the scope of the Official Solicitor's duties include wardship, adoptions, contempt cases, divorce and family cases, committee cases, Judicial and Official Trustee cases and grants of administration. A large proportion of the cases involving the work of the Official Solicitor includes the representation of persons under a legal disability, representation of deceased persons' estates in litigation and the management of a number of trust funds. Where so directed by the Court, the Official Solicitor undertakes investigations and reports on matters such as complex custody and/or access issues.
- 28 The Official Solicitor is also asked by other government departments to provide advice on matters such as custody, adoption and representation of children and comment on legislation which may have an impact on the provision of services by the Official Solicitor's Office.
 - 29 The Department generally met the aim of the programme in 2019.
 - **30** The key performance measures in respect of the Official Solicitor's Office are:

Indicators

	2018	2019	2020
	(Actual)	(Actual)	(Estimate)
new cases received	295	320	320
	280	288	290
active cases as at end of year	515	547	575

Matters Requiring Special Attention in 2020-21

- 31 During 2020–21, the Official Solicitor's Office will continue to:
- enhance the efficiency and quality of its services; and
- promote understanding of the work of the Official Solicitor's Office by strengthening communication with other government departments, non-governmental organisations and legal practitioners.

ANALYSIS OF FINANCIAL PROVISION

Prog	gramme	2018–19 (Actual) (\$m)	2019–20 (Original) (\$m)	2019–20 (Revised) (\$m)	2020-21 (Estimate) (\$m)
(1)	Processing of Legal Aid Applications	113.5	122.7	121.7	129.8
(2)	Litigation Services	958.1	1,403.3	1,402.9	1,521.1
(3)	Support Services	44.5	48.6	49.1	53.4
(4)	Official Solicitor's Office	16.5	15.6	15.9	16.9
		1,132.6	1,590.2	1,589.6	1,721.2
				(—)	(+8.3%)

(or +8.2% on 2019–20 Original)

Analysis of Financial and Staffing Provision

Programme (1)

Provision for 2020–21 is \$8.1 million (6.7%) higher than the revised estimate for 2019–20. This is mainly due to the increased provision for salary increments, operating expenses and creation of two posts.

Programme (2)

Provision for 2020–21 is \$118.2 million (8.4%) higher than the revised estimate for 2019–20. This is mainly due to the increased provision for legal aid costs arising from the proposed increase in financial eligibility limit of the Ordinary Legal Aid Scheme, salary increments and creation of two posts.

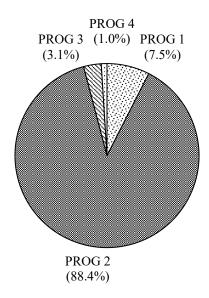
Programme (3)

Provision for 2020–21 is \$4.3 million (8.8%) higher than the revised estimate for 2019–20. This is mainly due to the increase in operating expenses and net increase of one post.

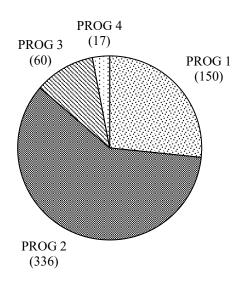
Programme (4)

Provision for 2020–21 is \$1.0 million (6.3%) higher than the revised estimate for 2019–20. This is mainly due to the increased provision for salary increments and operating expenses.

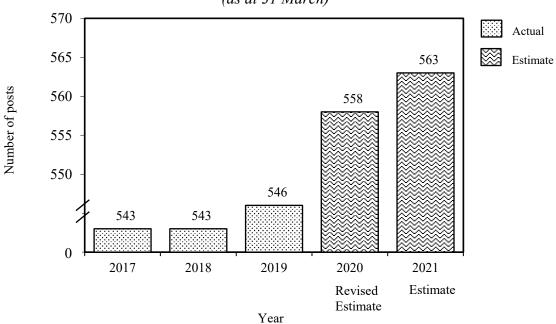
Allocation of provision to programmes (2020-21)



Staff by programme (as at 31 March 2021)



Changes in the size of the establishment (as at 31 March)



Sub- head (Code)		Actual expenditure 2018–19	Approved estimate 2019–20	Revised estimate 2019–20	Estimate 2020–21
	Operating Account				
	Recurrent				
000 208	Operational expenses	325,777 806,473	348,299 1,241,655	347,659 1,241,655	370,022 1,350,512
	Total, Recurrent	1,132,250	1,589,954	1,589,314	1,720,534
	Total, Operating Account	1,132,250	1,589,954	1,589,314	1,720,534
	Capital Account				
	Plant, Equipment and Works				
661	Minor plant, vehicles and equipment (block vote)	330	260	260	638
	Total, Plant, Equipment and Works	330	260	260	638
	Total, Capital Account	330	260	260	638
	Total Expenditure	1,132,580	1,590,214	1,589,574	1,721,172

Details of Expenditure by Subhead

The estimate of the amount required in 2020–21 for the salaries and expenses of the Legal Aid Department is \$1,721,172,000. This represents an increase of \$131,598,000 over the revised estimate for 2019–20 and \$588,592,000 over the actual expenditure in 2018–19.

Operating Account

Recurrent

- 2 Provision of \$370,022,000 under Subhead 000 Operational expenses is for the salaries, allowances and other operating expenses of the Legal Aid Department.
- 3 The establishment as at 31 March 2020 will be 558 permanent posts. It is expected that there will be a net increase of five posts in 2020–21. Subject to certain conditions, the controlling officer may under delegated power create or delete non-directorate posts during 2020–21, but the notional annual mid-point salary value of all such posts must not exceed \$282,804,000.
 - 4 An analysis of the financial provision under Subhead 000 Operational expenses is as follows:

	2018–19 (Actual) (\$'000)	2019–20 (Original) (\$'000)	2019–20 (Revised) (\$'000)	2020–21 (Estimate) (\$'000)
Personal Emoluments				
- Salaries	288,869	306,951	305,080	317,045
- Allowances	2,829	1,956	3,231	2,357
Personnel Related Expenses				
- Mandatory Provident Fund				
contribution	1,142	1,386	1,355	1,590
- Civil Service Provident Fund	12 124	15 206	15 202	10 511
contribution	13,124	15,306	15,293	18,511
Departmental Expenses	10.012	22.700	22.700	20.510
- General departmental expenses	19,813	22,700	22,700	30,519
	325,777	348,299	347,659	370,022

⁵ Provision of \$1,350,512,000 under *Subhead 208 Legal aid costs* is for expenses related to legal aid and Official Solicitor cases.

Capital Account

Plant, Equipment and Works

6 Provision of \$638,000 under *Subhead 661 Minor plant, vehicles and equipment (block vote)* represents an increase of \$378,000 (145.4%) over the revised estimate for 2019–20. This is mainly due to increased requirement for replacement of equipment.